



## How to enable Help for Davison CMMS and PredictMate in Windows 7 or Vista

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[www.DavisonSoftware.com](http://www.DavisonSoftware.com)

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Visit the full article if you need more detail:

<http://support.microsoft.com/kb/917607>

The WinHlp32.exe technology will not be supported in its current form in future Windows releases. Davison Software will convert to a more simple, backward-compatible help in future Windows releases.

In Windows 7 you should be prompted automatically for this download. It is a simple procedure. If you have bypassed the prompt, or need to repeat the process, follow these steps.

### How to obtain the correct version of the Windows Help program (WinHlp32.exe)

1. Click one of the following “Windows Help program” links, depending on the operating system that you are running:

Windows Help program (WinHlp32.exe) for Windows Vista

<http://www.microsoft.com/downloads/details.aspx?FamilyId=6EBCFAD9-D3F5-4365-8070-334CD175D4BB>

Windows Help program (WinHlp32.exe) for Windows 7

<http://www.microsoft.com/downloads/details.aspx?FamilyID=258aa5ec-e3d9-4228-8844-008e02b32a2c>

Windows Help program (WinHlp32.exe) for Windows Server 2008

<http://www.microsoft.com/downloads/details.aspx?FamilyID=0468fefb-b54f-4c57-8340-c6dd2ec20c0a>

Windows Help program (WinHlp32.exe) for Windows Server 2008 R2

<http://www.microsoft.com/downloads/details.aspx?FamilyID=a83698ae-4ecb-4660-b402-2c5659dcb4ef>

2. Click Continue to run Genuine Windows Validation. For more information about how to install Genuine Windows Validation Component, visit the following Microsoft website:

<http://www.microsoft.com/download/en/genuine-validation.aspx?id=5143>

3. Download and install Windows6.\*-KB917607-x64.msu or Windows6.\*-KB917607-x86.msu, depending on the operating system that you are running.